

PERSONAL DATA PROCESSING POLICY

1. General Provisions

1.1. This Personal Data Processing Policy (hereinafter referred to as the "Policy") describes the practices of SmsBuyz service (hereinafter referred to as the "Company") with respect to the collection, storage, processing and protection of personal data of users and visitors of the website <https://smsbuyz.com> (hereinafter referred to as the "Website").

1.2. By using the Website or registering on it, you confirm that you have read this Policy and agree to the terms of the Policy.

1.3. This Policy applies to information that the Company may receive while visitors are on the Website.

2. Personal Data We Collect

2.1. We may collect the following categories of personal data:

- E-mail address — for registration, authorization, receipt of information notifications;
- Data relating to financial transactions (payment method, amounts, transaction dates) — for order processing and Customer support;
- Technical data (IP address, browser type, type and version of operating system, date and time of access, page transitions, country and language settings) — for analytics and improving service quality;
- Data about user actions on the Website (orders made, services used) — for the performance of the agreement and service improvement.

3. Purposes of Data Processing

3.1. The Company processes personal data for the following purposes:

- Providing the user with access to the Website's services;
- Registration and authentication of the user on the Website;
- Order processing and provision of services;
- Customer support;
- Collection and analysis of statistical data on service usage;
- Ensuring the security of the Website and preventing fraud;

- Sending service notifications related to the use of the Website.

4. Data Storage Period

4.1. Personal data is stored for the period necessary to achieve the processing purposes, but no longer than 3 years from the date of last activity of the user on the Website. After the specified period expires, personal data is deleted or anonymized.

5. Third-Party Data Sharing

5.1. The Company does not sell, exchange or transfer personal data of users to third parties without the user's consent, except in the following cases:

- When it is necessary for the performance of the agreement with the user (e.g. payment processing);
- When it is required by applicable law (e.g. upon a request from a government authority);
- In an anonymized form — for the purpose of analytics and statistics.

6. User's Rights

6.1. Users have the right to:

- Request information about what personal data is processed;
- Request correction of inaccurate data;
- Request deletion of personal data;
- Withdraw consent to data processing at any time by contacting us.

7. Security Measures

7.1. The Company takes all necessary technical and organizational measures to protect personal data from unauthorized access, alteration, disclosure or destruction. We use modern encryption technologies and protection protocols.

8. Changes to the Policy

8.1. The Company reserves the right to make changes to this Policy. The current version of the Policy is published at: <https://smsbuyz.com/docs/privacy.pdf>.

9. Contact

9.1. For all questions related to this Policy, you can contact us at: business@smsbuyz.com.

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